

## What is the Family Support Center?

- The Family Support Center works with local human service agencies to link students and families to services and offer in-school counseling.
- We work to enhance the social, educational, emotional and physical wellness of students and families through direct referrals and connection of services.
- The Family Support Center serves all Lake Shore Central School District families.
- The Family Support Center works towards strengthening families so children can become productive, independent and contributing adults.

**The Lake Shore Family Support Center is an agency funded by the:**



## Collaborating Partners/ Important Resources:

### Counseling Services

- Baker Victory Services 828-9500
- Best Self 842-0440
- Brylin Hospital (Psychiatric hospitalization) 886-8200
- Catholic Charities 648-6515
- Community Concern of WNY 947-5025
- Gateway-Longview 783-3100
- Healthy Community Alliance 532-1010
- Lake Shore Behavioral Health 884-0888
- Tri-County Chemical Dependency (Derby Site) 947-0316

### Emergency Services

- CPEP (Children's Psychiatric Evaluation Program) 898-3465
- Crisis and Re-Stabilization Services (CARES Team) 882-4357
- Crisis Services 834-3131
- Erie County Social Services 858-8000
- Evans Police Department 549-3600

### Hotlines

- Al-Anon/ Alateen 856-2520
- Alcoholics Anonymous 853-0388
- Erie County Sheriff's Office Underage Drinking Hotline 1-800-851-1932
- Family Justice Center (Domestic Violence) 558-SAFE
- Gamblers Anonymous and Gam-Anon 879-0555
- Kids Helpline 834-1144
- Narcotics Anonymous 878-2316
- Suicide Prevention Lifeline 1-800-273-8255
- WNY 211 Health and Human Services 211

The Lake Shore Central  
School District

# Family Support Center



**716-926-2295**  
**(FAX) 716-549-1904**

**W. T. Hoag Educational Center**  
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## Family Intervention and Referral Process:

- Families are welcome to call the Family Support Center directly.
- School personnel, community members, and other service providers can make referrals to the Family Support Center.
- Students can self-refer.
- After meeting with Family Support staff, families are linked with a collaborating human service agency, some of which provide counseling in the convenient school setting.
- Family Support staff is available during and after the referral process to support families and agency personnel.



## What we can offer:

- Access to local agencies and community services
- In-school counseling
- Information and resources for families to utilize
- Crisis Intervention
- Parenting Education and Workshops

## Issues we work with:

- Family Communication
- Divorce/ Separation
- Domestic Violence
- Substance Abuse
- Mental Health Concerns
- Anger Management
- Behavior Concerns
- Greif and Loss

## School Support:

- You can also contact your child's school counselor:
  - A.J. Schmidt  
Michelle Myles 926-2363
  - Highland  
Elizabeth Farrell 926-2470
  - J.T. Waugh  
Re' Biastre 926-2297
  - Middle School Guidance  
926-2420
  - High School Guidance  
926-2320

### *Mission Statement*

*The Lake Shore Central School District Family Support Center is here to help Lake Shore families, students, and individuals by increasing the accessibility and acceptability of prevention and intervention services. We are committed to enhancing the physical, social, and emotional well-being by providing families with linkages to community and local area support services.*